
Aqua Adicta Booking & Cancellation Policy - Groups

Payment Terms

Payment of a 50% deposit in pounds or euros is required to secure your booking and the remaining 50% 7 days before the event. For details of how to pay please see the end of this document.

Deposit Payments

Deposit payments may be made in pounds or euros by bank transfer. For other currencies please ask for details.

If we have to cancel

If we are unable to run any sessions due to bad weather and cannot reschedule with you, we will refund your money in full.

If you have to cancel

If you need to cancel your activity you will be charged according to the following criteria.

Total Cancellation of activity	Amount Charged
Days before event	Percentage of Total Cost
Up to 15 days	10%
8 to 14 days	50%
0 to 7 days	100%

Please ensure that you take out travel insurance to cover your costs in the event of a cancellation and also any medical or theft problems abroad.

Group Bookings – Reduction in Number

We will reserve equipment and assign instructors based on the number booked. If the number of people in your group reduces from the number booked the following charges will apply.

Reduction in Numbers for Group activities	Amount Charged
Days before event	Percentage of Total Cost
Up to 15 days	10% of cancelled persons
8 to 14 days	50% of cancelled persons
0 to 7 days	100% payable

Please also note that if the number participating in a group activity changes, the price per person will also change according to our normal pricing criteria. For example the price per person for a group of 6 is higher than the price per person for a group of 10.

Example cancellation:

Kayak Safari Booked for 10 people cost 350 euros
Group Size Reduced to 6, 9 days before the event – new price for 6 people 240 euros
Charge for cancelled persons $(350-240)*50\% = 55$ euros

Group Bookings – Increase in Number

Numbers for group activities may be increased up until the date of the event however we cannot guarantee that we will have sufficient instructors or equipment available if the people have not pre-booked.