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## Aqua Adicta Booking & Cancellation Policy

### Payment Terms

Payment of a 50% deposit in pounds or euros is required to secure your booking and 50% in euros on arrival. Your booking will be held for 5 days pending receipt of your deposit.

### Deposit Payments

Deposit payments may be made in pounds or euros by bank transfer. For other currencies please ask for details.

### Final Payment

Please bring your final payment in euros cash. We can also accept Visa/Mastercard but a 1% surcharge will apply due to bank charges.

### Arrival Instructions

Once your deposit has been received, your booking is guaranteed and we will send you arrival instructions including a map and recommended clothing.

### If we have to cancel

If we are unable to run any sessions due to bad weather and cannot reschedule with you, we will refund your money in full.

### If you have to cancel

If you need to cancel your activity you will be charged according to the following criteria.

Total Cancellation of activity	Amount Charged
Days before event	Percentage of Total Cost
Up to 15 days	10%
8 to 14 days	50%
0 to 7 days	100%

Please ensure that you take out travel insurance to cover your costs in the event of a cancellation and also any medical or theft problems abroad.

### Exchange Rate

We will use the current exchange rate quoted by the Post Office.